



Serampore Girls' College

13, T.C. Goswami Street, Serampore, Hooghly - 712201,
Re-accredited by NAAC (3rd Cycle): B++

ACTION TAKEN REPORT ON FEEDBACK AY 2023--2024

| STAKE HOLDER | ACTION TAKEN |
|-------------------------|--|
| STUDENT FEEDBACK | <ul style="list-style-type: none"> • Based on feedback, office staff have been directed to be more supportive toward students. • Feedback indicates that nearly 10% of students are unaware of the availability and accessibility of online educational resources in the library. <ul style="list-style-type: none"> ○ Library staff have been instructed to raise awareness about these facilities. ○ Additionally, library staff are advised to adopt a more friendly and supportive approach when interacting with students. • The IQAC has emphasized the importance of skill-based courses to prepare students for the job market upon graduation. <ul style="list-style-type: none"> ○ Campus job drives have been organized, and career counseling sessions have also been arranged. • Efforts are being made to align the curriculum more closely with national-level competitive examinations. <ul style="list-style-type: none"> ○ A comprehensive report has been submitted to the university for further action. • The college is dedicated to addressing any shortcomings within the institution and is taking a proactive approach to resolve issues. • A students' orientation program on program outcomes is conducted at the beginning of each academic session. <ul style="list-style-type: none"> ○ Feedback reveals that some students fail to attend the program. ○ The IQAC will take steps to ensure the inclusion of all students in future sessions. • The IQAC has organized a self-defense program for students to boost their confidence and enhance their personality. |
| ALUMNI FEEDBACK | <ul style="list-style-type: none"> • Alumni recommended stronger industry ties to align the curriculum with current trends. <ul style="list-style-type: none"> ○ Partnerships could enable internships, workshops, and guest lectures, offering practical insights. • Alumni noted that graduates are contributing responsibly but stressed the need for greater involvement. <ul style="list-style-type: none"> ○ The IQAC plans to enhance students' awareness of social issues through NCC and NSS programs. • Alumni suggested upgrading laboratories, classrooms, and recreational spaces to improve the learning environment and attract quality faculty and students. • Alumni called for more job-focused courses. <ul style="list-style-type: none"> ○ The IQAC is placing greater emphasis on skill-based courses. ○ The IQAC has advised the placement cell and career counseling cell to work actively to address this issue and arrange more campus placements for students. • The IQAC has planned to share this feedback with the Undergraduate Board of Studies for curriculum updates. • The college is committed to addressing these suggestions proactively. |

Dr. Dipanwita Roy Barman
IQAC Coordinator
Serampore Girls' College
Serampore, Hooghly

Signature of IQAC Coordinator

Soma Roy
Principal
Serampore Girls' College
Serampore, Hooghly

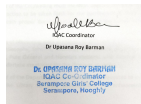
Signature of Principal



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| TEACHER FEEDBACK | <ul style="list-style-type: none"> <input type="checkbox"/> Teachers emphasized the need for education to focus on knowledge, skills, and job readiness while remaining rooted in moral values. <ul style="list-style-type: none"> • In response, the college organized several international and national seminars and workshops to meet these expectations. <input type="checkbox"/> To enhance the learning environment, multiple classrooms have been upgraded with digital facilities and internet access. <input type="checkbox"/> A proposal will be submitted to the Board of Studies to transform the syllabus, making it more job-oriented and aligned with national competitive examinations, reflecting the college's commitment to evolving educational needs. |
| EMPLOYER FEEDBACK | <ul style="list-style-type: none"> <input type="checkbox"/> In response to employer feedback, there is a collective demand for a curriculum that is more skill-oriented and innovative. <input type="checkbox"/> Acknowledging the need for proactive measures, the college administration has communicated these concerns to the appropriate authorities for necessary action. <input type="checkbox"/> The placement cell has been advised to organize more placement drives on the college campus. <ul style="list-style-type: none"> • Efforts are being made to connect with more companies to facilitate placements for outgoing students. <input type="checkbox"/> Additionally, the college has introduced several skill-based courses, such as computer applications and yoga, to enhance students' employability after graduation. |



Signature of IQAC Coordinator



Signature of Principal